

**MADISON COUNTY ROAD DEPARTMENT**

**DECEMBER 2019**

**SERVICE CALL SCHEDULE**

# Madison County Road Department

Reporting Dates 12/02/19 through 12/31/19

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
24032	04/03/17 12/12/19	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 983.0 <b>S-to-C</b> 962.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert has caved in	Brown, Shirley Road Maintenance	Walker, Susan Lake Crest Pl Lake Crest Pl District 3
24035	04/03/17 12/12/19	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 983.0 <b>S-to-C</b> 962.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Requesting to have road culvert check for erosion and repair	Brown, Shirley Road Maintenance	Youngblood, Troy Lake Crest Pl Lake Crest Pl District 3
24890	08/15/17 12/23/19	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 860.0 <b>S-to-C</b> 828.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert that goes under the road in between these two addresses has rusted out	Brown, Shirley Road Maintenance	Deacon, Irvy Munich Dr Munich Dr District 3
25285	11/14/17 12/13/19	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 759.0 <b>S-to-C</b> 737.0 <b>O-to-C</b>	Backfill Medium Priority  Backfill is needed at address	Brown, Shirley Road Maintenance	Grant Belle Terre Dr Belle Terre Dr District 3
25306	11/17/17 12/13/19	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 756.0 <b>S-to-C</b> 734.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert needs to be repaired 2 cross drains markes with cones where eroding the road	Brown, Shirley Road Maintenance	Pope Cedar Hill Rd Cedar Hill Rd District 3
25853	03/23/18 12/12/19	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 629.0 <b>S-to-C</b> 608.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert installed	Brown, Shirley Road Maintenance	Jones Harris Rd Harris Rd District 4
26993	09/04/18 12/06/19	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 458.0 <b>S-to-C</b> 443.0 <b>O-to-C</b>	Drainage Medium Priority  Needs drains cleared in front of her house. She said all the debris from all the yards on her street wash into the drains in from of her y	Brown, Shirley Road Maintenance	Kirkpatrick, Wanda North Deerfield Dr North Deerfield Dr District 5

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27174	10/09/18 12/13/19	Request Schedule Closed	430.0 S-to-C 408.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Fleming, Anquila 228 Brooks Rd	Brooks Rd District 5
Requesting to have a culvert installed at new address							
27281	10/30/18 12/20/19	Request Schedule Closed	416.0 S-to-C 387.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Barnthouse, Todd Munich Dr	Munich Dr District 3
Need culvert installed on new property							
27416	12/03/18 12/13/19	Request Schedule Closed	375.0 S-to-C 353.0 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Caller Belle Terre Dr	Belle Terre Dr District 3
Sinkhole has a stick in it with a pink flag between houses							
27437	12/06/18 12/06/19	Request Schedule Closed	365.0 S-to-C 350.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Davis, Greg Bridge Park Cir	Bridge Park Cir District 1
Road sinking in front of his house. Wants to meet with someone next week							
27562	01/08/19 12/12/19	Request Schedule Closed	338.0 S-to-C 317.0 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Quick, Barbara Quail Rd	Quail Rd District 5
Needs clay gravel on the shoulders of the road since paving has been completed.							
27773	02/13/19 12/13/19	Request Schedule Closed	303.0 S-to-C 281.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Jerome, David Old Yazoo City Rd	Old Yazoo City Rd District 4
376 & 466 Old Yazoo City Rd need culvert replaced							
27917	03/14/19 12/23/19	Request Schedule Closed	284.0 S-to-C 252.0 O-to-C	Drainage On Hold	Brown, Shirley Road Maintenance	Unknown Sunset Cv	Sunset Cir District 1
Need to check road for bad drainage problem							

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27989	03/25/19 12/16/19	Request Schedule Closed	266.0 S-to-C 241.0 O-to-C	Drainage Medium Priority  Ditch is not draining	Brown, Shirley Road Maintenance	Mrs, Andreau 183 Church Rd	Church Rd District 4
28036	03/27/19 12/09/19	Request Schedule Closed	257.0 S-to-C 239.0 O-to-C	Culvert Repair Medium Priority  Culvert that's at the entrance of Stillhouse Creek is collasping on Stillhouse Creek Dr	Brown, Shirley Road Maintenance	Vance, Derrick Stillhouse Creek Dr	Stillhouse Creek Dr District 3
28066	04/01/19 12/19/19	Request Schedule Closed	262.0 S-to-C 234.0 O-to-C	Drainage Medium Priority  Water settles in her driveway from water washing from houses above her house. She thinks she needs a culvert and the addresses past	Brown, Shirley Road Maintenance	Nelson, Velma Center St	Center St District 3
28096	04/04/19 12/06/19	Request Schedule Closed	246.0 S-to-C 231.0 O-to-C	Culvert Repair Medium Priority  Need culvert replaced	Brown, Shirley Road Maintenance	B, Balley 4966 Hwy 16 E	Hwy 16 E District 5
28098	04/05/19 12/11/19	Request Schedule Closed	250.0 S-to-C 230.0 O-to-C	Culvert Repair Medium Priority  Needs culvert replaced at driveway per Vidal. Culvert is broken.	Brown, Shirley Road Maintenance	Johnson, Mitchell Distrbution Drive	Distribution Dr District 3
28115	04/08/19 12/18/19	Request Schedule Closed	254.0 S-to-C 227.0 O-to-C	Ditching Medium Priority  Road needs dirching due to road flooding close to Ratliff Ferry Rd end	Brown, Shirley Road Maintenance	Unknown Lone Pine Rd	Lone Pine Rd District 5
28118	04/08/19 12/20/19	Request Schedule Closed	256.0 S-to-C 227.0 O-to-C	Culvert Repair Medium Priority  Need culvert unstopped	Brown, Shirley Road Maintenance	Chris, Veal 4084 Coker Rd	Coker Rd District 3

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28119	04/08/19 12/11/19	Request Schedule Closed	247.0 S-to-C 227.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jones, Marie Rose 115 Channing Cir	Channel Cir District 1
Need dig out repaired rom pipe blow out.							
28130	04/08/19 12/10/19	Request Schedule Closed	246.0 S-to-C 227.0 O-to-C	Culvert Clean Out On Hold	Brown, Shirley Road Maintenance	Launius, Eli French Branch	French Branch District 4
Culvert underneath the road is stopped up							
28131	04/08/19 12/19/19	Request Schedule Closed	255.0 S-to-C 227.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Tucker, Richard Kristin Hill	Kristiin Hill
Ditches stopped up							
28174	04/15/19 12/09/19	Request Schedule Closed	238.0 S-to-C 220.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Page, Georgia Dock Chin Rd	Dock Chinn Rd District 5
Gravel up under bridges has washed completely out, she stated that it's very dangerous							
28208	04/22/19 12/20/19	Request Schedule Closed	242.0 S-to-C 213.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Overstreet, Andrea 183 Church Rd	Church Rd District 4
Needs ditching and culvert replaced							
28225	04/23/19 12/13/19	Request Schedule Closed	234.0 S-to-C 212.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Bouldin, Michael Church Rd	Church Rd District 4
Culvert under the road on Church Rd onto Sam Bouldin Rd is is caved in. needs replaced, causing flooding on his property							
28234	04/23/19 12/13/19	Request Schedule Closed	234.0 S-to-C 212.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Smothers, Andrea Lubertha Rd	Lubertha Rd District 3
Driveway damaged near hydrant, said the dirt/gravel has washed away							

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28249	04/24/19 12/05/19	Request Schedule Closed	225.0 S-to-C 211.0 O-to-C	Culvert Repair Medium Priority Need culvert replaced	Brown, Shirley Road Maintenance	Harris, Tena B Lovelace Ln	Lovelace Lane District 5
28266	04/26/19 12/13/19	Request Schedule Closed	231.0 S-to-C 209.0 O-to-C	Culvert Repair Medium Priority Water from neighbors' yard cause wash out on right side of his driveway after the hard rains we had. He wants someone to call him b	Brown, Shirley Road Maintenance	Mandel, Dave Beaufort Circle	Beaufort Cir District 4
28273	04/29/19 12/20/19	Request Schedule Closed	235.0 S-to-C 206.0 O-to-C	Ditching Medium Priority Ditch is washing out	Brown, Shirley Road Maintenance	Fulcher, Jason Hunters Cv	Hunters Cv District 4
28278	04/29/19 12/23/19	Request Schedule Closed	238.0 S-to-C 206.0 O-to-C	Culvert Repair Medium Priority Culvert is stopped up and has collasped, and washed out into big holes	Brown, Shirley Road Maintenance	Abernathy, Summer Abernathy Rd	Abernathy Rd District 4
28288	04/29/19 12/17/19	Request Schedule Closed	232.0 S-to-C 206.0 O-to-C	Bridges Medium Priority Half of the bridge is washing away	Brown, Shirley Road Maintenance	Page, Georgia Doc Chinn Rd	Dock Chinn Rd District 5
28294	04/29/19 12/12/19	Request Schedule Closed	227.0 S-to-C 206.0 O-to-C	Culvert Repair Medium Priority Just purchase this property, and culvert is in bad condition	Brown, Shirley Road Maintenance	Powell, Dane Stokes Rd	Stokes Rd District 3
28347	05/06/19 12/11/19	Request Schedule Closed	219.0 S-to-C 199.0 O-to-C	Road Condition Medium Priority When the road was paved a couple of years ago, they left a big dropp off from the road to the driveway	Brown, Shirley Road Maintenance	Hightower, Eddie Magnolia St	Magnolia St District 3

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28390	05/08/19 12/09/19	<b>Request Schedule Closed</b>	<b>Durations</b> 215.0 <b>S-to-C</b> 197.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Folmar, Betsy Dover Ln	Dover Ln District 3
Culvert, and ditches needs cleaning out, causing flooding problems onto property							
28401	05/08/19 12/23/19	<b>Request Schedule Closed</b>	<b>Durations</b> 229.0 <b>S-to-C</b> 197.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Rayner, JoAnna Hidden Crest	Hidden Crest District 1
Culvert that is on the corner has broken off							
28402	05/08/19 12/04/19	<b>Request Schedule Closed</b>	<b>Durations</b> 210.0 <b>S-to-C</b> 197.0 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Palmer, Richard Hawks Nest Cv	Hawks Nest Cove District 2
Having drainage problems at the driveway							
28405	05/09/19 12/13/19	<b>Request Schedule Closed</b>	<b>Durations</b> 218.0 <b>S-to-C</b> 196.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Shockley, Bill Endris Rd	Endris Rd District 4
Culvert washed out across the road							
28407	05/09/19 12/16/19	<b>Request Schedule Closed</b>	<b>Durations</b> 221.0 <b>S-to-C</b> 196.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Osten, Al Caroline Blvd	Caroline Crossing District 4
Culvert stopped up across Caroline Crossing to French Branch							
28416	05/10/19 12/18/19	<b>Request Schedule Closed</b>	<b>Durations</b> 222.0 <b>S-to-C</b> 195.0 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Luckey, Roxanne Yandell Rd	Yandell Rd District 1
has a drainage issue in front of her house that is causing flooding in front of her house							
28420	05/13/19 12/04/19	<b>Request Schedule Closed</b>	<b>Durations</b> 205.0 <b>S-to-C</b> 192.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Simpson, Doug Harris Subdivision Rd	Harris Subdivision Rd District 4
Road caving in due to pipe needs to be placed, where the City of Flora has an water line that need to be moved							

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28442	05/14/19 12/17/19	<b>Request Schedule Closed</b>	<b>Durations</b> 217.0 <b>S-to-C</b> 191.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Wilkes, Homer North Livingston Rd	North Livingston Rd District 3
Ditching needs done across from this address to stop flooding							
28477	05/17/19 12/16/19	<b>Request Schedule Closed</b>	<b>Durations</b> 213.0 <b>S-to-C</b> 188.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Lucky, Thomas Yandell Rd	Yandell Rd District 1
Culvert is stopped up at this address, causing flooding problems							
28501	05/20/19 12/20/19	<b>Request Schedule Closed</b>	<b>Durations</b> 214.0 <b>S-to-C</b> 185.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Easterling, Woody Harbor Rd	Harbor Rd District 1
Culvert has caved in, also needs gravel on the top and bottom							
28526	05/22/19 12/23/19	<b>Request Schedule Closed</b>	<b>Durations</b> 215.0 <b>S-to-C</b> 183.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Branson, Richard Cobville Dr	Cobville Dr District 5
Needs rip rap where gravel washed away							
28547	05/24/19 12/16/19	<b>Request Schedule Closed</b>	<b>Durations</b> 206.0 <b>S-to-C</b> 181.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Brown, Avin McHarris Road	McHarris Rd District 3
Culverts at bridge are too small and the last time it rained the water almost got into his house							
28559	05/28/19 12/19/19	<b>Request Schedule Closed</b>	<b>Durations</b> 205.0 <b>S-to-C</b> 177.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Trell, Drew Oak Trail	Oak Trail District 1
Needs end of driveway repaired; has washed out							
28607	05/30/19 12/19/19	<b>Request Schedule Closed</b>	<b>Durations</b> 203.0 <b>S-to-C</b> 175.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Donalson, Lee Rouser Rd	Rouser Rd District 3
Needs culvert replaced; it is metal and worn out							



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28611	05/30/19 12/13/19	<b>Request Schedule Closed</b>	<b>Durations</b> 197.0 <b>S-to-C</b> 175.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Clanton, Kimberly Tithelo Rd	Tithelo Rd District 5
Ditches needs digging out [STANDING WATER ]							
28623	06/03/19 12/06/19	<b>Request Schedule Closed</b>	<b>Durations</b> 186.0 <b>S-to-C</b> 171.0 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Jordan, Katherine Cedar Green Dr	Cedar Green Dr District 4
One side of the road is deteriorating bad							
28626	06/03/19 12/05/19	<b>Request Schedule Closed</b>	<b>Durations</b> 185.0 <b>S-to-C</b> 171.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Milney, Brenda Lep Childress Rd	Lep Childress Rd District 4
Ditch needs ditching, holding standing water							
28666	06/07/19 12/20/19	<b>Request Schedule Closed</b>	<b>Durations</b> 196.0 <b>S-to-C</b> 167.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	McKinzie, Sandra Millville Rd	Millville Rd District 5
Water not flowing through the ditch							
28687	06/11/19 12/16/19	<b>Request Schedule Closed</b>	<b>Durations</b> 188.0 <b>S-to-C</b> 163.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Schaud, Charles Old Rice Rd	Old Rice Rd District 1
Needs ditching work done							
28704	06/12/19 12/20/19	<b>Request Schedule Closed</b>	<b>Durations</b> 191.0 <b>S-to-C</b> 162.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Myers, Ben 140 Windy Hill	Windy Hill Dr District 4
Problem is on Cross Wind Dr							
28733	06/17/19 12/23/19	<b>Request Schedule Closed</b>	<b>Durations</b> 189.0 <b>S-to-C</b> 157.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Phillips, Leon 149 Lottville Rd	Lottville Rd District 5
Need culvert repaired							

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28748	06/18/19 12/13/19	<b>Request Schedule Closed</b>	<b>Durations</b> 178.0 <b>S-to-C</b> 156.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Pitts, John Arthur Tyson Rd	Tyson Rd District 5
Ditch needs ditching across from his address, causing flooding on to his property, and under his home							
28755	06/19/19 12/17/19	<b>Request Schedule Closed</b>	<b>Durations</b> 181.0 <b>S-to-C</b> 155.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Penn, Kent Old Yazoo City Rd	Old Yazoo City Rd District 4
Need culvert replaced, needs to be bigger, has a hole in it. He also needs gravel on it.							
28766	06/20/19 12/20/19	<b>Request Schedule Closed</b>	<b>Durations</b> 183.0 <b>S-to-C</b> 154.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Wallace, John Pembroke Cir	Pembroke Cir District 3
Ditch across from these two addresses is stopped up and causing the road and his property to flood							
28770	06/21/19 12/11/19	<b>Request Schedule Closed</b>	<b>Durations</b> 173.0 <b>S-to-C</b> 153.0 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Frame, Tim 121 Beaufort Cir	Beaufort Cir District 4
Erosion problem with pipe under road							
28794	06/25/19 12/05/19	<b>Request Schedule Closed</b>	<b>Durations</b> 163.0 <b>S-to-C</b> 149.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Howard, Collie Tritt Rd	Tritt Rd District 5
Culvert is messed up due to the motorgrader							
28810	06/26/19 12/12/19	<b>Request Schedule Closed</b>	<b>Durations</b> 169.0 <b>S-to-C</b> 148.0 <b>O-to-C</b>	Curb/Gutter Medium Priority	Brown, Shirley Road Maintenance	Pender, Sylvia SpringWater Cove	Spring Water Cv District 1
Needs repair at end of driveway..hole in concrete drive							
28820	06/26/19 12/17/19	<b>Request Schedule Closed</b>	<b>Durations</b> 174.0 <b>S-to-C</b> 148.0 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Buck, Christine 347 Jubilee Rd	Jubilee Rd District 4
Need Road Repaired							

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28863	07/02/19 12/11/19	<b>Request Schedule Closed</b>	<b>Durations</b> 162.0 <b>S-to-C</b> 142.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bradley, Joyce Brown Drive	Laura Dr District 4
End of road needs repair at the culvert...gravel							
28867	07/02/19 12/11/19	<b>Request Schedule Closed</b>	<b>Durations</b> 162.0 <b>S-to-C</b> 142.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Wilder, DeAngelo Laura Drive	Laura Dr District 4
Needs longer culvert							
28870	07/02/19 12/16/19	<b>Request Schedule Closed</b>	<b>Durations</b> 167.0 <b>S-to-C</b> 142.0 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Whisenton, Jeanette 1064 Old Jackson Rd	Laura Dr District 4
Need entrance of the road repaired and need gravel on culvert at 1064							
28898	07/08/19 12/18/19	<b>Request Schedule Closed</b>	<b>Durations</b> 163.0 <b>S-to-C</b> 136.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Curville, Jeff 1075 Davis Crossing Rd	Davis Crossing Rd District 5
Need Culvert isntalled. will call back							
28910	07/10/19 12/13/19	<b>Request Schedule Closed</b>	<b>Durations</b> 156.0 <b>S-to-C</b> 134.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Curry, Claude 864 Sharon Rd	Sharon Rd District 5
Need culvert repaired							
28914	07/11/19 12/17/19	<b>Request Schedule Closed</b>	<b>Durations</b> 159.0 <b>S-to-C</b> 133.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bailey, Jeff 470 Ratliff Ferry Rd	Ratliff Ferry Rd District 5
Need culvert unstopped							
28922	07/11/19 12/19/19	<b>Request Schedule Closed</b>	<b>Durations</b> 161.0 <b>S-to-C</b> 133.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Miller, Levi 131 Harris Rd	Harris Rd District 4
Need cross drain replaced							

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28933	07/15/19 12/17/19	Request Schedule Closed	155.0 S-to-C 129.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Reno, Sue Mulherrin Drive	Mulherrin Dr District 4
Inlet near 121 Mulherrin Drive (at the corner of Mulherrin and Pequin Ct) needs to be cleaded out.							
28968	07/18/19 12/09/19	Request Schedule Closed	144.0 S-to-C 126.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Gross, Herneken 171 Pugh Rd	Pugh Rd District 4
Need culvert install							
28974	07/19/19 12/16/19	Request Schedule Closed	150.0 S-to-C 125.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Brown, Janice Eastside Dr	Eastside Dr District 5
Huge lump infront of their driveway, crumble up asphalt, and hole							
28981	07/22/19 12/19/19	Request Schedule Closed	150.0 S-to-C 122.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Smith, Richard 324 Walnut Rd	Walnut Rd District 5
Need work done past address, water is coming on property							
28988	07/23/19 12/13/19	Request Schedule Closed	143.0 S-to-C 121.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Harris, Kierra 300 Twin Lakes	Twin Lakes Dr District 1
Ditching and culvert needs cleaning							
29009	07/24/19 12/04/19	Request Schedule Closed	133.0 S-to-C 120.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Holiday, Preston Barnes Rd	Barnes Rd District 1
Needs gravel on end of driveway end over culvert							
29012	07/25/19 12/10/19	Request Schedule Closed	138.0 S-to-C 119.0 O-to-C	Culvert Clean Out High Priority	Brown, Shirley Road Maintenance	Hornback, John French Branch	French Branch District 4
At the corner of French Branch and Caroline Crossing there is a cross drain that is stopped causing his front and side yard to flood. Th							

# Madison County Road Department

Reporting Dates 12/02/19 through 12/31/19

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
29055	07/31/19 12/23/19	<b>Request Schedule Closed</b>	<b>Durations</b> 145.0 <b>S-to-C</b> 113.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Wallace, John Pembroke Cir	Pembroke Cir District 3
Ditch across from this address is stopped up causing major flooding							
29058	07/31/19 12/06/19	<b>Request Schedule Closed</b>	<b>Durations</b> 128.0 <b>S-to-C</b> 113.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Harris, Keria Twin Lakes Dr	Twin Lakes Dr District 1
Ditch not draining, stopped up							
29110	08/09/19 12/19/19	<b>Request Schedule Closed</b>	<b>Durations</b> 132.0 <b>S-to-C</b> 104.0 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Oscar, Bernice Walter Payton Lane	North Livingston Rd District 3
end near Lake Castle Rd that runs into Highland Colony Parkway needs repair							
29132	08/13/19 12/13/19	<b>Request Schedule Closed</b>	<b>Durations</b> 122.0 <b>S-to-C</b> 100.0 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Conner, HOA Hemlock Ln	Hemlock Ln District 3
Broken asphalt has formed into huge hole							
29137	08/14/19 12/02/19	<b>Request Schedule Closed</b>	<b>Durations</b> 110.0 <b>S-to-C</b> 99.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Spires, Cordell Kearney Park Rd	Kearney Park Rd District 4
Need to check culvert for washing							
29200	08/26/19 12/19/19	<b>Request Schedule Closed</b>	<b>Durations</b> 115.0 <b>S-to-C</b> 87.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Green, Kenneth Gus Green Rd	Gus Green Rd District 3
Culvert is old and rusted out, causing the ditch and property to hold standing water							
29202	08/26/19 12/13/19	<b>Request Schedule Closed</b>	<b>Durations</b> 109.0 <b>S-to-C</b> 87.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Luster, Helen Sowell Rd	Sowell Rd District 1
Needs gravel on culvert and the ditch, where the ditch was dugged up							

# Madison County Road Department

Reporting Dates 12/02/19 through 12/31/19

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
29205	08/27/19 12/11/19	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 106.0 <b>S-to-C</b> 86.0 <b>O-to-C</b>	Culvert Installation Medium Priority need culvert installed	Brown, Shirley Road Maintenance	Lyndsey, Sheryl 1605 old hwy 51	Old Hwy 51
29206	08/27/19 12/17/19	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 112.0 <b>S-to-C</b> 86.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority Need culvert clean out	Brown, Shirley Road Maintenance	Jenkins, Jessica 318 Spring Creek Rd	Spring Creek Rd District 4
29215	08/28/19 12/10/19	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 104.0 <b>S-to-C</b> 85.0 <b>O-to-C</b>	Gravel Medium Priority Needs gravel on driveway, culvert	Brown, Shirley Road Maintenance	Cosby, Vanessa Emmit Rd	Emmit Rd District 4
29235	08/30/19 12/18/19	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 110.0 <b>S-to-C</b> 83.0 <b>O-to-C</b>	Road Shoulder Medium Priority At the third entrance of Ashbrooke entrance, needs shoulder work done	Brown, Shirley Road Maintenance	Brooke Stribling Rd	Stribling Rd District 3
29245	09/03/19 12/12/19	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 100.0 <b>S-to-C</b> 79.0 <b>O-to-C</b>	Gravel Medium Priority Needs gravel on culvert	Brown, Shirley Road Maintenance	Clerk, Ramona Rocky Hill Road	Rocky Hill Rd District 5
29251	09/04/19 12/16/19	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 103.0 <b>S-to-C</b> 78.0 <b>O-to-C</b>	Curb/Gutter Medium Priority Said the curb has separated from the driveway at her address	Brown, Shirley Road Maintenance	Flowers, Louise Brigade Ave	Brigade Ave District 3
29252	09/04/19 12/20/19	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 107.0 <b>S-to-C</b> 78.0 <b>O-to-C</b>	Gravel Medium Priority Need gravel on culvert	Brown, Shirley Road Maintenance	Diamond Pisgah Bottom Rd	Pisgah Bottom Rd District 5

# Madison County Road Department

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## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
29261	09/05/19 12/05/19	<b>Request Schedule Closed</b>	<b>Durations</b> 91.0 <b>S-to-C</b> 77.0 <b>O-to-C</b>	Bus Turn Around Medium Priority  Request to repair driveway for school bus pickup	Brown, Shirley Road Maintenance  Brown, Keyshawn 4278 Hwy 16 E	Hwy 16 E
29264	09/05/19 12/13/19	<b>Request Schedule Closed</b>	<b>Durations</b> 99.0 <b>S-to-C</b> 77.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Need culvert repaired	Brown, Shirley Road Maintenance  Roberts, Georgia 3972 Hwy 43 N	Hwy 43 N
29268	09/06/19 12/06/19	<b>Request Schedule Closed</b>	<b>Durations</b> 91.0 <b>S-to-C</b> 76.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Both of the culverts are close to Renfroe Rd. Mark with rebar post with orange flagging one on Sharon and one Renfroe Rd.	Brown, Shirley Road Maintenance  Carter, Bart Sharon Rd	Renfroe Rd District 5
29272	09/06/19 12/09/19	<b>Request Schedule Closed</b>	<b>Durations</b> 94.0 <b>S-to-C</b> 76.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Need culvert replaced	Brown, Shirley Road Maintenance  Thompson, Tommy 637 Way Rd	Way Rd District 5
29275	09/09/19 12/23/19	<b>Request Schedule Closed</b>	<b>Durations</b> 105.0 <b>S-to-C</b> 73.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert under the road is collasping and water has eroded the dirt off of it	Brown, Shirley Road Maintenance  Patterson, Scott Country Ln	Country Ln District 1
29295	09/11/19 12/17/19	<b>Request Schedule Closed</b>	<b>Durations</b> 97.0 <b>S-to-C</b> 71.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert under road has washed out	Brown, Shirley Road Maintenance  Brummett, Jeff Old Robinson Springs Rd	Old Robinson Springs Rd District 3
29317	09/16/19 12/13/19	<b>Request Schedule Closed</b>	<b>Durations</b> 88.0 <b>S-to-C</b> 66.0 <b>O-to-C</b>	Pot Holes Medium Priority  Asphalt has broken up infront of this address, and has formed into an pot hole	Brown, Shirley Road Maintenance  Burnham, Craig Carriage Ln	Carriage Ln District 2

# Madison County Road Department

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## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
29319	09/16/19 12/18/19	<b>Request Schedule Closed</b>	<b>Durations</b> 93.0 <b>S-to-C</b> 66.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert is clogged and smashed in causing problem	Brown, Shirley Road Maintenance	Thoman, Jeff Clarkdell Rd Clarkdell Rd	Clarkdell Rd District 1
29322	09/17/19 12/18/19	<b>Request Schedule Closed</b>	<b>Durations</b> 92.0 <b>S-to-C</b> 65.0 <b>O-to-C</b>	Limb Cutting Medium Priority  Two big limbs need cutting that has fallen onto another limb	Brown, Shirley Road Maintenance	Hood, Mike Crescent Lake Dr Crescent Lake Dr	Crescent Lake Dr District 2
29324	09/17/19 12/19/19	<b>Request Schedule Closed</b>	<b>Durations</b> 93.0 <b>S-to-C</b> 65.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Driveway in between these two addresses are washing out	Brown, Shirley Road Maintenance	Hodge, Wendell Abernathy Rd Abernathy Rd	Abernathy Rd District 4
29331	09/18/19 12/18/19	<b>Request Schedule Closed</b>	<b>Durations</b> 91.0 <b>S-to-C</b> 64.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Needs culvert installed	Brown, Shirley Road Maintenance	Rice, Amanda Livingston Vernon Road Livingston Vernon Road	Livingston Vernon Rd District 4
29333	09/18/19 12/18/19	<b>Request Schedule Closed</b>	<b>Durations</b> 91.0 <b>S-to-C</b> 64.0 <b>O-to-C</b>	Road Condition Medium Priority  Road and driveway uneven when pavement was done	Brown, Shirley Road Maintenance	Gates, Jimmy Fox Run Rd Fox Run Rd	Fox Run Rd District 5
29342	09/20/19 12/19/19	<b>Request Schedule Closed</b>	<b>Durations</b> 90.0 <b>S-to-C</b> 62.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Needs culvert installation.	Brown, Shirley Road Maintenance	Ware, Cobb Highland Meadow Rd Highland Meadow Rd	Highlands Meadow Rd District 3
29354	09/23/19 12/11/19	<b>Request Schedule Closed</b>	<b>Durations</b> 79.0 <b>S-to-C</b> 59.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert needs replaced, has big hole in it	Brown, Shirley Road Maintenance	Prechtl, Kenny Sutherland Rd Sutherland Rd	Sutherland Rd District 5



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## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
29359	09/24/19 12/18/19	<b>Request Schedule Closed</b>	<b>Durations</b> 85.0 <b>S-to-C</b> 58.0 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Wilkins, Keith 152 Seville Way	Seville Way District 3
Need drainage issued Sidewalks are collapsed curbing is separated from street. 148-154 there are no storm drains							
29377	09/26/19 12/16/19	<b>Request Schedule Closed</b>	<b>Durations</b> 81.0 <b>S-to-C</b> 56.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Osborne, Mike Holmes Hollow Ln	Holmes Hollow Ln District 5
Culvert, gravel has washed out							
29384	09/26/19 12/18/19	<b>Request Schedule Closed</b>	<b>Durations</b> 83.0 <b>S-to-C</b> 56.0 <b>O-to-C</b>	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Stewart, Vickie Devonshire Way	Devonshire Way District 3
Need dam cut							
29390	09/27/19 12/19/19	<b>Request Schedule Closed</b>	<b>Durations</b> 83.0 <b>S-to-C</b> 55.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Lloyd, Robert Virililia Rd	Virililia Rd District 4
Need culvert installed, will staked off. Need 30ft							
29393	09/30/19 12/02/19	<b>Request Schedule Closed</b>	<b>Durations</b> 63.0 <b>S-to-C</b> 52.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Carmean, Todd Cedar Grove Ln	Cedar Grove Ln District 3
He purchased his own culverts, just needs County to installed them							
29399	09/30/19 12/09/19	<b>Request Schedule Closed</b>	<b>Durations</b> 70.0 <b>S-to-C</b> 52.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Stewart, Kelvin Sharon Rd	Sharon Rd District 5
Culvert has collapsed, causing water not to flow through							
29405	10/01/19 12/09/19	<b>Request Schedule Closed</b>	<b>Durations</b> 69.0 <b>S-to-C</b> 51.0 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Kearnel Wingtip Cv	Wingtip Cv
Drainage across from this address is stopped up							

# Madison County Road Department

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## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
29408	10/01/19 12/19/19	<b>Request Schedule Closed</b>	<b>Durations</b> 79.0 <b>S-to-C</b> 51.0 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Brantley, Joy Brown Drive	Laura Dr District 4
Needs road repair badly; says she had a blow out on the road							
29410	10/01/19 12/04/19	<b>Request Schedule Closed</b>	<b>Durations</b> 64.0 <b>S-to-C</b> 51.0 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Smith, Jim Germany Dri	Germany Dr
Road needs repair, especially at beginning of street, and there are bad dips in the road.							
29418	10/02/19 12/09/19	<b>Request Schedule Closed</b>	<b>Durations</b> 68.0 <b>S-to-C</b> 50.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bailey, Connie Way Rd	Way Rd District 5
Needs culvert replaced - bent on one end							
29423	10/02/19 12/19/19	<b>Request Schedule Closed</b>	<b>Durations</b> 78.0 <b>S-to-C</b> 50.0 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Mowdy, Johnny Ramage Road	Ramage Rd District 4
Needs road repairs in front of his house and possible ditching because water runs across driveway at 117 Ramage Road							
29429	10/03/19 12/20/19	<b>Request Schedule Closed</b>	<b>Durations</b> 78.0 <b>S-to-C</b> 49.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Harris, Walter Walnut Road	Walnut Rd District 5
Needs culvert replaced. Says it's too small and water runs over it.							
29431	10/03/19 12/17/19	<b>Request Schedule Closed</b>	<b>Durations</b> 75.0 <b>S-to-C</b> 49.0 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Elliott, Charles 213 Sunset Cir	Sunset Cir District 1
Need drain pipe has erroded at the end							
29438	10/07/19 12/20/19	<b>Request Schedule Closed</b>	<b>Durations</b> 74.0 <b>S-to-C</b> 45.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Dawson, Robert Hwy 16 E	Hwy 16 E
Need culvert installed on new property							

# Madison County Road Department

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## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
29442	10/07/19 12/06/19	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 60.0 <b>S-to-C</b> 45.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Williams, Ora Sharon Rd	Sharon Rd District 5
Culvert and gravel has washed away, and also at corner of Sharon Rd, and Robinson Rd							
29474	10/10/19 12/10/19	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 61.0 <b>S-to-C</b> 42.0 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Williamson, Joe Harper Rd	Harper Rd District 5
Trailer has been moved and road needs repar.							
29500	10/14/19 12/13/19	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 60.0 <b>S-to-C</b> 38.0 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Robinson, Jennifer Middlefield Dr	Middlefield Dr District 1
Bad road condition, where the bus turns around							
29506	10/15/19 12/16/19	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 62.0 <b>S-to-C</b> 37.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Unknown 103 Virginia Ave	Virginia Ave District 4
Culvert stopped up							
29516	10/16/19 12/17/19	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 62.0 <b>S-to-C</b> 36.0 <b>O-to-C</b>	Grading Medium Priority	Brown, Shirley Road Maintenance	Glascoe, Patricia Spring Creek Rd	Spring Creek Rd District 4
Road needs grading, also stated that the road holding water							
29519	10/17/19 12/19/19	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 63.0 <b>S-to-C</b> 35.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bramley, Scott Spring Road	Spring Rd District 3
Needs culvert replaced							
29526	10/18/19 12/18/19	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 61.0 <b>S-to-C</b> 34.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Perry, Verna Lake Castle Rd	Lake Castle Rd District 1
Culvert busted under concrete							

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## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
29528	10/18/19 12/16/19	<b>Request Schedule Closed</b>	<b>Durations</b> 59.0 <b>S-to-C</b> 34.0 <b>O-to-C</b>	Culvert Repair Medium Priority Culvert has washed out	Brown, Shirley Road Maintenance	Shepard, Pam Crawford Rd Crawford Rd District 4
29529	10/18/19 12/18/19	<b>Request Schedule Closed</b>	<b>Durations</b> 61.0 <b>S-to-C</b> 34.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Hart, Corey Livingston Vernon Rd Livingston Vernon Rd District 4
29530	10/18/19 12/18/19	<b>Request Schedule Closed</b>	<b>Durations</b> 61.0 <b>S-to-C</b> 34.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority Culvert is covered with dirt	Brown, Shirley Road Maintenance	Swain, Keith Lake Mannsdale Dr Lake Mannsdale Dr District 3
29535	10/21/19 12/11/19	<b>Request Schedule Closed</b>	<b>Durations</b> 51.0 <b>S-to-C</b> 31.0 <b>O-to-C</b>	Culvert Repair Medium Priority Culvert washed out under the road close to this address	Brown, Shirley Road Maintenance	Pace, Ben Cherry Hill Dr Cherry Hill Dr District 3
29536	10/21/19 12/04/19	<b>Request Schedule Closed</b>	<b>Durations</b> 44.0 <b>S-to-C</b> 31.0 <b>O-to-C</b>	Culvert Repair Medium Priority Requesting that old culvert be taken up off property, stated that it's old and don't need it there	Brown, Shirley Road Maintenance	Whittington, Steve Purvis Rd Purvis Rd District 4
29546	10/23/19 12/17/19	<b>Request Schedule Closed</b>	<b>Durations</b> 55.0 <b>S-to-C</b> 29.0 <b>O-to-C</b>	Ditching Medium Priority Says water stands in ditch just past 411 Patrick Rd; says it has no where to go	Brown, Shirley Road Maintenance	Lloyd, Bob Patrick Rd Patrick Rd District 4
29564	10/24/19 12/12/19	<b>Request Schedule Closed</b>	<b>Durations</b> 49.0 <b>S-to-C</b> 28.0 <b>O-to-C</b>	Culvert Repair Medium Priority Ditch and culvert has washed out	Brown, Shirley Road Maintenance	Land, Alvin Robinson Springs Rd Robinson Springs Rd District 3

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## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
29577	10/28/19 12/06/19	<b>Request Schedule Closed</b>	<b>Durations</b> 39.0 <b>S-to-C</b> 24.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert is washing out	Brown, Shirley Road Maintenance	Miggins, Kembra Hwy 16 E	Hwy 16 E
29581	10/29/19 12/19/19	<b>Request Schedule Closed</b>	<b>Durations</b> 51.0 <b>S-to-C</b> 23.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert installed	Brown, Shirley Road Maintenance	Denson, John 694 Kearney Park Rd	Kearney Park Rd District 4
29586	10/30/19 12/24/19	<b>Request Schedule Closed</b>	<b>Durations</b> 55.0 <b>S-to-C</b> 22.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert under the road to stop the ditches from flooding the road	Brown, Shirley Road Maintenance	McDonald, Johnny McDonald Rd	Mcdonald Rd District 3
29590	10/30/19 12/19/19	<b>Request Schedule Closed</b>	<b>Durations</b> 50.0 <b>S-to-C</b> 22.0 <b>O-to-C</b>	Road Condition Medium Priority  He said there is a big drop off from Luebirdia to the entrance of Fall's Crossing that needs to be filled in	Brown, Shirley Road Maintenance	Totten, John Fall's Crossing	Luebirdia Ln District 3
29593	10/30/19 12/11/19	<b>Request Schedule Closed</b>	<b>Durations</b> 42.0 <b>S-to-C</b> 22.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert has washed out	Brown, Shirley Road Maintenance	McGraw, Neal Gus Green Rd	Gus Green Rd District 3
29594	10/30/19 12/20/19	<b>Request Schedule Closed</b>	<b>Durations</b> 51.0 <b>S-to-C</b> 22.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority  Culvert and ditches is stopped up with limbs, and debri	Brown, Shirley Road Maintenance	Shelton, Randy Cauthen Rd	Cauthen Rd District 5
29596	10/30/19 12/20/19	<b>Request Schedule Closed</b>	<b>Durations</b> 51.0 <b>S-to-C</b> 22.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority  Culvert and ditches need cleaning out, causing the road and there property to flood	Brown, Shirley Road Maintenance	White, Willie Richton Rd	Richton Rd District 4

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## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
29597	10/31/19 12/23/19	<b>Request Schedule Closed</b>	<b>Durations</b> 53.0 <b>S-to-C</b> 21.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority  Culvert and ditch is stopped up	Brown, Shirley Road Maintenance	Allen, Jermiah Gus Green Rd District 3
29598	11/01/19 12/02/19	<b>Request Schedule Closed</b>	<b>Durations</b> 31.0 <b>S-to-C</b> 20.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert is washing out	Brown, Shirley Road Maintenance	Haseman, Joe Chapel Hill Rd District 3
29606	11/04/19 12/05/19	<b>Request Schedule Closed</b>	<b>Durations</b> 31.0 <b>S-to-C</b> 17.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Requesting to have a culvert installed	Brown, Shirley Road Maintenance	McMurtry, Debra 1491 Sulphur Springs Rd District 5
29612	11/04/19 12/05/19	<b>Request Schedule Closed</b>	<b>Durations</b> 31.0 <b>S-to-C</b> 17.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert collapsed	Brown, Shirley Road Maintenance	Stewart, Billy Katherine Dr District 3
29616	11/04/19 12/18/19	<b>Request Schedule Closed</b>	<b>Durations</b> 44.0 <b>S-to-C</b> 17.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority  Culvert and ditches needs cleaning out, causing his property to flood all under his house	Brown, Shirley Road Maintenance	Myles, Anthony Lizzie Ln District 4
29619	11/04/19 12/17/19	<b>Request Schedule Closed</b>	<b>Durations</b> 43.0 <b>S-to-C</b> 17.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority  Need culvert unstopped	Brown, Shirley Road Maintenance	Shepherd, Ann 205 Harris Rd District 4
29625	11/05/19 12/06/19	<b>Request Schedule Closed</b>	<b>Durations</b> 31.0 <b>S-to-C</b> 16.0 <b>O-to-C</b>	Limb Cutting Medium Priority  Limbs to be cut that hanging onto the road causing a blind spot around the curve in the bottom on Green Oak Ln	Brown, Shirley Road Maintenance	Westerfield, Bill Green Oak Ln District 1

# Madison County Road Department

Reporting Dates 12/02/19 through 12/31/19

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
29627	11/05/19 12/06/19	<b>Request Schedule Closed</b>	<b>Durations</b> 31.0 <b>S-to-C</b> 16.0 <b>O-to-C</b>	Gravel Medium Priority Need gravel on culvert [ WASH OUT ]	Brown, Shirley Road Maintenance	Lockett Lottville Rd Lottville Rd District 5
29631	11/05/19 12/05/19	<b>Request Schedule Closed</b>	<b>Durations</b> 30.0 <b>S-to-C</b> 16.0 <b>O-to-C</b>	Grading Medium Priority road needs grading, has to drive on one side of the road	Brown, Shirley Road Maintenance	Camel, Lisa Putnam Rd Putnam Rd District 5
29635	11/05/19 12/05/19	<b>Request Schedule Closed</b>	<b>Durations</b> 30.0 <b>S-to-C</b> 16.0 <b>O-to-C</b>	Other Medium Priority storm box caving in	Brown, Shirley Road Maintenance	Box, Frankie Blackberry Creek Rd Blackberry Creek Rd
29637	11/06/19 12/06/19	<b>Request Schedule Closed</b>	<b>Durations</b> 30.0 <b>S-to-C</b> 15.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority Culvert and ditch needs cleaning out, causing the road to flood	Brown, Shirley Road Maintenance	White, Eunice Loring Rd Loring Rd District 5
29647	11/07/19 12/06/19	<b>Request Schedule Closed</b>	<b>Durations</b> 29.0 <b>S-to-C</b> 14.0 <b>O-to-C</b>	Other Medium Priority Weed eating in front of the car wash	Brown, Shirley Road Maintenance	Bacon Gluckstadt Rd Gluckstadt Rd District 3
29654	11/08/19 12/10/19	<b>Request Schedule Closed</b>	<b>Durations</b> 32.0 <b>S-to-C</b> 13.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority Across the road from 2267 Rocky Hill Rd , at 2300 Rocky Hill road the culvert is stopped up and road washes in that area when it rains.	Brown, Shirley Road Maintenance	Kernop, Velma Rocky Hill Road Rocky Hill Road District 5
29655	11/08/19 12/09/19	<b>Request Schedule Closed</b>	<b>Durations</b> 31.0 <b>S-to-C</b> 13.0 <b>O-to-C</b>	Other Medium Priority Roads in Lake Caroline being damaged by trucks hauling dirt to construction area	Brown, Shirley Road Maintenance	Wiseman, Jim Lake Ridge Dr Lake Ridge Dr District 4

# Madison County Road Department

Reporting Dates 12/02/19 through 12/31/19

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
29662	11/08/19 12/09/19	<b>Request Schedule Closed</b>	<b>Durations</b> 31.0 <b>S-to-C</b> 13.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Harris, Matt Smith Carr Rd	Smith Carr Rd District 4
Culvert and ditches need cleaning out, causing his property to flood							
29664	11/08/19 12/13/19	<b>Request Schedule Closed</b>	<b>Durations</b> 35.0 <b>S-to-C</b> 13.0 <b>O-to-C</b>	Bus Turn Around Medium Priority	Brown, Shirley Road Maintenance	Smith, Liddell Smith Walker Road	Smith Walker Rd District 5
Needs bus turn around repaired							
29675	11/12/19 12/12/19	<b>Request Schedule Closed</b>	<b>Durations</b> 30.0 <b>S-to-C</b> 9.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Hughes, Sam Wildwood Acres	Wildwood Acres District 1
Culvert going across the road has caved in on both sides							
29691	11/15/19 12/13/19	<b>Request Schedule Closed</b>	<b>Durations</b> 28.0 <b>S-to-C</b> 6.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	King, Carolyn 3061 Virililia Rd	Virililia Rd District 4
Needs ditching, wants work done on Friday							
29692	11/15/19 12/16/19	<b>Request Schedule Closed</b>	<b>Durations</b> 31.0 <b>S-to-C</b> 6.0 <b>O-to-C</b>	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Rowland, Thomas Bridge Water Dr	Bridge Water Dr District 3
Needs limb pickup							
29694	11/15/19 12/05/19	<b>Request Schedule Closed</b>	<b>Durations</b> 20.0 <b>S-to-C</b> 6.0 <b>O-to-C</b>	Mowing Medium Priority	Brown, Shirley Road Maintenance	Forbes, Michael North Livingston Rd	North Livingston Rd District 3
Needs bank mowed							
29695	11/15/19 12/04/19	<b>Request Schedule Closed</b>	<b>Durations</b> 19.0 <b>S-to-C</b> 6.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Barnes Sharon Road	Sharon Rd District 5
culvert stopped up across the street from 789 Sharon Road							



# Madison County Road Department

Reporting Dates 12/02/19 through 12/31/19

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
29697	11/15/19 12/18/19	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 33.0 <b>S-to-C</b> 6.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Needs culvert between 459 and 499. Said it is marked	Brown, Shirley Road Maintenance	Hodge, Wendell Abernathy Rd Abernathy Rd District 4
29701	11/18/19 12/18/19	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 30.0 <b>S-to-C</b> 3.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Need culvert repaired	Brown, Shirley Road Maintenance	Coon, Mark Spring Creek Cv Spring Creek Cv District 3
29702	11/18/19 12/19/19	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 31.0 <b>S-to-C</b> 3.0 <b>O-to-C</b>	Road Condition Medium Priority  Need road resurfaced	Brown, Shirley Road Maintenance	Pender, Sylvia Delvin Springs Dr Delvin Springs Dr District 1
29707	11/18/19 12/18/19	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 30.0 <b>S-to-C</b> 3.0 <b>O-to-C</b>	Culvert Repair Medium Priority  She has holes in her driveway. She wants to meet with someone about repair.	Brown, Shirley Road Maintenance	Jones, Lisa Way Cir Way Cir District 5
29708	11/18/19 12/18/19	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 30.0 <b>S-to-C</b> 3.0 <b>O-to-C</b>	Other Medium Priority  Tree limb hanging low at corner of Gluckstadt and Bozeman Rd,, huge tree	Brown, Shirley Road Maintenance	McDonald, Hazel Calhoun Dr Calhoun Dr District 3
29712	11/19/19 12/19/19	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 30.0 <b>S-to-C</b> 2.0 <b>O-to-C</b>	Backfill Medium Priority  Huge pot hole needs fixing, caller stated that it's abt the size of an car	Brown, Shirley Road Maintenance	HOA Bridgeton Ct Bridgeton Ct District 5

Open Requests: 167      159.7 S-to-C Average Duration  
136.8 O-to-C Average Duration

# Madison County Road Department

Reporting Dates 12/02/19 through 12/31/19

## Service Request Schedule Summary

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### Open Requests

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Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
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**Total Requests:** 167  
159.7 S-to-C Average Duration  
136.8 O-to-C Average Duration